



HARVARD
Alumni Association

TRAVELS

TERMS & CONDITIONS

Please note that these terms and conditions are set by the tour operator. Your acceptance of these terms indicates an agreement between you and the tour operator. Any disagreement with these terms must be addressed with the tour operator

**THE BEST OF BOTSWANA: HARVARD
UNIVERSITY ACCESSIBLE PROGRAM**
APRIL 19-MAY 5, 2013

TOUR OPERATOR: Explore, Inc.

TOUR SIZE: This tour is limited to a total of 10 participants on a first-come, first-served basis. The minimum group size is 8. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a HAA study leader.

PROGRAM RATES:
\$9,995 per person double occupancy

\$1,795 single supplement

PROGRAM COST INCLUSIONS: All accommodation in itinerary in lodges with accessible rooms and private camping; internal commercial flights starting and ending in Johannesburg; all ground transfers in vehicles equipped with a hydraulic lift or manual ramp; all meals throughout; mineral water, soft drinks, local beer and local wine throughout; activities mentioned; all park entrance fees; services of a qualified English speaking safari guide with experience on accessible safaris; support team of six to eight members; airport departure fees and taxes; gratuities to guides and staff; visa fee for Zambia; \$50,000 emergency medical assistance and evacuation insurance.

PROGRAM COST EXCLUSIONS: U.S. domestic and international airfare; medical immunizations; passport fees; accident/baggage/ additional medevac & cancellation insurance; individual transfers; excursions deviating from the scheduled tour; excess baggage charges; medical expenses; spa treatments; laundry; telephone or

fax charges; and other items of a purely personal nature.

OPTIONAL POST-TRIP EXTENSION

LIVINGSTONE & VICTORIA FALLS
MAY 4-7, 2013

\$1,906 per person double occupancy

\$605 single supplement

Includes accommodation at Royal Livingstone Hotel with accessible rooms; internal commercial flight from Livingstone to Johannesburg; all ground transfers in vehicles equipped with a hydraulic lift or manual ramp; all meals; mineral water, soft drinks, local beer and wine; activities mentioned; all park entrance fees; services of a qualified English speaking safari guide with experience on accessible safaris; airport departure fees and taxes; gratuities to guides and staff; visa for Zambia.

AIR ARRANGEMENTS: Explore Inc. in conjunction with Road Scholar Travel, can arrange international flights for this departure. Road Scholar Travel can also handle domestic connecting flights for all HAA participants, regardless of home city. Road Scholar Travel can provide recommended flight schedules for this departure.

Please note that neither the Harvard Alumni Association nor Explore Inc. accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: HAA trips are designed for Harvard alumni and friends who are interested in learning while they travel.

This Best of Botswana trip is specially designed to accommodate people with disabilities as well as able-bodied travelers.

Activities, accommodations, and vehicles used cater to people with mobility, hearing, or visual impairments, people requiring dialysis, and people who use oxygen, so that everyone may experience a safari in Botswana. In order to enjoy the trip, an open mind, flexibility, and the ability to enjoy the company of fellow travelers are essential. It is also important to note that since this trip is specifically designed for people with disabilities in mind, the activity level will be appropriate to the capabilities of the participants.

Participation on a HAA program requires that passengers be in generally good health. It is essential that persons with any medical issues and/or dietary restrictions make them known to us well before departure. Any impairments regarding mobility must be disclosed to HAA prior to booking. We can counsel participants on whether a trip is appropriate for them.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:

To reserve a space on this program, a \$1,000 non-refundable deposit is required per person. Please either call us at 800.422.1636 or 617.496.0806 or fill out and mail or fax the registration form. Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Final payment for all land and air costs is due by 90 days prior to departure.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by HAA from the participant. At the time written notification of cancellation is received, the following fees will apply:

Cancellation 90-31 days prior to trip start date, 70% of total cost is forfeited

30 days or less prior to departure, 100% forfeiture of trip cost.

TRIP INSURANCE: We highly recommend the purchase of trip cancellation insurance. An application for trip cancellation insurance will be provided by the HAA upon confirmation. The pre-existing medical conditions exclusion is

waived if the insurance is purchased within 15 days of initial deposit. Neither the Harvard Alumni Association nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests' dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

EMERGENCY MEDICAL & EVACUATION

INSURANCE: As a service to travelers, the HAA automatically provides emergency medical evacuation insurance. At the time of publication, this policy has the following schedule of benefits: \$2,500 Accident/Sickness Medical (\$50 deductible); \$1,000 Accidental Death and Dismemberment; \$50,000 Emergency Medical Evacuation; \$7,500 Repatriation of Remains; Included Emergency Medical Assistance Service; Included Bedside Visitation.

This insurance covers travelers for the HAA-sponsored program dates, but not for any extensions or independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Travel Insurance Select offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have.

We highly recommend you purchase the trip cancellation insurance, which will bundle in additional medical evacuation insurance with your trip cancellation insurance, thereby boosting your coverage to \$75,000.

CHANGES IN ITINERARY: The itinerary is subject to change at the discretion of Harvard Alumni Association and the tour operator. We reserve the right to change a program's dates, staff (including study leader*), itineraries, or accommodations as conditions warrant.

Deviations from the scheduled itinerary are at the expense of the individual.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RATES: Tour costs are based upon current airfares, tariffs, and currency values. While we do everything possible to maintain the listed prices, they are subject to change.

QUESTIONS Please call the Travel Program at the Harvard Alumni Association at 800.422.1636 or 617.496.0806, or email us at haatravels@harvard.edu

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurant, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and the Harvard Alumni Association (HAA) and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. The HAA and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature or other such

causes. All services and accommodations are subject to the laws of the country in which they are provided. The HAA and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by HAA Travels tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances:

- Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and HAA passengers prior to departure.
- Relevant information provided by tour participants to HAA and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties.

*Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from HAA trips may be posted on photo-sharing web sites such as Snapfish or on social networking sites such as Facebook. Your likeness may appear in some photos or videos, posted either by HAA or other

travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future HAA travels promotions; HAA will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Association is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.