TRAVELS TERMS & CONDITIONS

THE LOWER DANUBE: MEDIEVAL TO MODERN
VIENNA TO BUCHAREST ABOARD ROYAL CROWN
JUNE 3-14, 2016

TOUR OPERATOR: Academic Arrangements Abroad,
CST 2059789-40

CO-SPONSORED WITH: Metropolitan Museum of Art,
Yale Educational Travel, National Trust for Historic
Preservation

PROGRAM RATES:
- Junior Suite: $5,995
- Deluxe Suite: $7,495
- Superior Suite: $9,995
- Premium Suite: $10,995
- Royal Suite: $14,995

PROGRAM COST INCLUSIONS:
- Ten nights’ accommodations aboard Royal Crown including all port
  charges; all meals on cruise, complimentary wine with
  lunch and dinner; soft drinks, water and coffee
  available throughout cruise; escorted sightseeing by
  motorcoach; entrance fees for visits; airport/hotel/pier
  group transfers and porterage; customary shipboard
  gratuities; taxes; service charges; gratuities to guides
  and drivers; $200,000 emergency medical assistance
  and evacuation insurance.

PROGRAM COST EXCLUSIONS:
- Airfare; passport fees; meals not specified; alcoholic beverages other
  than wine at lunches and dinners; personal items and
  expenses: airport transfers for those not on suggested
  group flights; excess baggage; trip insurance; any
  other items not specifically mentioned as included.

PROGRAM SIZE: 65 guests

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:
To reserve a space on this program, a $2,500 deposit is
required per person. Please either call us at
800.422.1636 or 617.496.0806 or fill out and mail or
fax the registration form (to 617-495-0434).
Reservations are acknowledged in order of receipt until
the maximum enrollment has been reached. Deposits
may be made by check, payable to Harvard Alumni
Association, or with a major credit card. Final payment,
payable by check, is due 120 days before departure.

CANCELLATIONS & REFUNDS: Notification of
cancellation must be received in writing by HAA from
the participant and are subject to a $350 non-
refundable administrative fee.

All refunds are limited to amounts actually received by
the tour operator and are the sole responsibility of the
tour operator; HAA shall have no liability for refunds. At
the time the tour operator receives written notification
of cancellation, the following cancellation charges will
apply:

- Cancellations received between 120 and 91 days prior
to departure, 20 percent of the program cost per
person; those received between 90 and 61 days before
departure, 50 percent of the program cost per person;
no refunds will be given for cancellations received
within 60 days of departure. No refunds are given for
cancellation on or after the day of departure, or for
unused portions of the tour, for any reason.

INSURANCE: We highly recommend the purchase of
trip cancellation insurance to cover unexpected trip
interruptions, cancellations, and lost baggage. An
application for trip cancellation insurance will be
provided by the HAA upon confirmation. The pre-
existing medical conditions exclusion is waived if the
insurance is purchased within 15 days of initial deposit.
Neither the Harvard Alumni Association nor our tour
operators, including their representatives, employees
and agents, will take responsibility for any costs, losses
incurred or suffered by the guest, or guests’
dependents or traveling companions, with regards to,
but not limited to, cancellation or curtailment of the
tour, emergency evacuation expenses, medical
expenses, repatriation expenses, damage/theft/loss of
personal baggage, money and goods. Nor do they
accept liability for any airline cancellation penalty
incurred by the purchase of a non-refundable airline
ticket or other expenses incurred by tour participants in
preparing for the tour.
AIR ARRANGEMENTS: The tour operator is able to arrange international group flights for this departure. They can also handle domestic connecting flights for all HAA participants, regardless of home city. Academic Arrangements Abroad will also provide recommended flight schedules when group flights are not guaranteed.

A suggested flight schedule will be offered. Passengers making individual flight arrangements can request private transfers. A $40 fee will be charged per ticket issued. Domestic airfare will be quoted on an individual basis and is payable by credit card only. Frequent flyer mileage cannot be accepted in conjunction with this program.

Neither the Harvard Alumni Association nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: All participants must be in generally good health. Any condition that may require assistance or special medical attention must be reported at the time of your reservation.

Participants with medical issues and/or dietary restrictions must make them known to us well before departure, and impairments regarding mobility must be disclosed prior to booking. If you have any questions about the level of activity of this program or your ability to participate, please call HAA at 800.422.1636.

PREPARING FOR YOUR JOURNEY: You will be provided with comprehensive pre-departure travel information, including specific suggestions for packing, a recommended reading list and amenities pack.

EMERGENCY MEDICAL & EVACUATION INSURANCE: As a service to our travelers the HAA automatically provides basic emergency medical evacuation insurance. At the time of publication, this policy has the following schedule of benefits: $5,000 Accident/Sickness Medical Expense; $200,000 Emergency Medical Evacuation & Return of Remains; $3,000 Emergency Reunion; $5,000 Accidental Death and Dismemberment. This insurance covers travelers for the HAA-sponsored program dates, but not for any extensions or independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Travel Insurance Select offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have.

CHANGES IN ITINERARY, PROGRAM AND COSTS: The itinerary is subject to change at the discretion of Harvard Alumni Association and the tour operator. We reserve the right to change a program’s dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and currency exchange rates in effect as of July 2015 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurants, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and the Harvard Alumni Association (HAA) and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. The HAA and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. The HAA and the tour operator reserve the
right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by HAA Travels tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and HAA passengers prior to departure; relevant information provided by tour participants to HAA and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties.

*Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from HAA trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by HAA or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future HAA travels promotions; HAA will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER: Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Association is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

QUESTIONS Please call HAA Travels at 800.422.1636 or 617.496.0806, or email us at haatravels@harvard.edu