TERMS & CONDITIONS

Please note that these terms and conditions are set by the tour operator. Your acceptance of these terms indicates an agreement between you and the tour operator. Any disagreement with these terms must be addressed with the tour operator.

TANZANIA FAMILY ADVENTURE
DECEMBER 26, 2015-JANUARY 6, 2016

TOUR OPERATOR: Thomson Safaris

PROGRAM SIZE: This tour, (exclusively developed for the Harvard Alumni Association), is limited to 22 participants on a first-come, first-served basis. The minimum group size is 12. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a HAA study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

PROGRAM RATES: per person double occupancy $8,995 Adult Rate / $8,695 Teen Rate / $8,295 Child Rate / $990 single supplement

PROGRAM COST INCLUSIONS: All park fees and activities per the detailed itinerary; accommodations based on double occupancy; meals as per the detailed itinerary inclusive of restaurant staff tips; beer, house wine, soda during meals; community service project(s) and supplies; services of Thomson Safaris guides; gratuities for camp staff and guides; transportation in a specially customized four-wheel-drive Land Rover or Land Cruiser – each guest guaranteed a window seat; airport transfers for group; bottled drinking water; services of Thomson Nyumbas and lodges; bush lunch; community service program; safari journal; $200,000 emergency evacuation insurance.

PROGRAM COST EXCLUSIONS: International airfare to Tanzania; airline- imposed seat assignments; fuel surcharge; fees for passports, visas, immunizations and insurance; meals and expenses en route to Tanzania; laundry, phone and other items of a personal nature; cost of hospitalization and evacuation if necessary (limited medevac insurance coverage provided by HAA—coverage is applied as reimbursement once a claim is filed after the trip).

AIRFARE: The tour operator has access to competitively priced business class flights on Delta/KLM Airlines (based on availability). For the best rates in economy class, guests should visit Delta.com or KLM.com and look for routing into and out of Kilimanjaro International Airport (JRO). Guests are welcome and encouraged to call the tour operator for questions and guidance. Neither the Harvard Alumni Association nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: We request that you be in fairly good health to participate in a Harvard Alumni Association and Thomson Safaris tour. It is essential that persons with any medical issues and/or dietary restrictions make them known to us well before departure. Any impairments regarding mobility must be disclosed to HAA prior to booking. There is a reasonable amount of walking, and you must be able to get on and off motor coaches and safari vehicles on your own. If you require the use of a wheelchair or have other personal needs, you must be accompanied by a companion who will assist you. We reserve the right to remove anyone whose physical or mental condition, in our opinion, compromises the operation of the tour or detracts from the enjoyment or safety of the other passengers. In that event, the Harvard Alumni Association and Thomson Safari assume no financial responsibility.
for any unused portion of the tour. We can counsel participants on whether a trip is appropriate for them.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:
To reserve a space on this program, a non-refundable $1,000 deposit is required per person. Please either call us at 800.422.1636 or 617.496.0806 or fill out and mail or fax the registration form. Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. The deposit can be made by personal check, Visa, MasterCard or American Express credit cards. Final payment for all land and air costs is due by 120 days prior to departure and must be paid by check.

More about the Single Supplement: A single supplement must be paid under the following conditions: 1) if single accommodations are requested, (once requested, single supplement changes are not allowed without prior approval, or penalties may apply) or 2) if we cannot match you with a same gender roommate, or 3). If you reject your roommate either before or during the trip (a room of your own is not guaranteed in this instance, and is subject to availability).

CANCELLATIONS & REFUNDS: If you must cancel your trip, the effective date of cancellation will be upon our receipt of your written notification. The $1,000 per person deposit is non-refundable. The following additional cancellation fee schedule applies: 120-91 days before departure: 50% of the package price / 90-61 days before departure: 65% of the package price / 60 days or less before departure: 100 % of the package price.

At 90 days and under, additional cancellation fees will apply. You may also be responsible for any fees imposed by hotels, airlines etc., over and above your land arrangements, due to your cancellation of your original date bookings. Please note that no refunds will be given for unused meals, hotel rooms, airport transfers, or other unused tour features for any reason whatsoever. Thomson Safaris reserves the right to increase the tour price in the event of cost increases due to changes in airfares, currency fluctuations, park fees increases or fuel surcharges. Thomson Safaris reserves the right to alter the tour without notice. Thomson Safaris is not responsible for expenses incurred by trip members in preparing for the trip (e.g. non-refundable advance purchase air tickets, visa fees, equipment, etc.) or for any necessary additional travel arrangements pre or post tour.

TRIP INSURANCE: We highly recommend the purchase of trip cancellation insurance. An application for trip cancellation insurance will be provided by the HAA upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 15 days of initial deposit. Neither the Harvard Alumni Association nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests’ dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

EMERGENCY MEDICAL & EVACUATION INSURANCE: As a service to our travelers the HAA automatically provides emergency medical evacuation insurance. At the time of publication, this policy has the following schedule of benefits: $5,000 Accident/Sickness Medical Expense; $200,000 Emergency Medical Evacuation & Return of Remains; $3,000 Emergency Reunion; $5,000 Accidental Death and Dismemberment

This insurance covers travelers for the HAA-sponsored program dates, but not for any extensions or independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Travel Insurance Select offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have.

CHANGES IN ITINERARY: The itinerary is subject to change at the discretion of Harvard Alumni Association and the tour operator. We reserve the right to change a program’s dates, staff (including study leader*), itineraries, or accommodations as conditions warrant.
Deviations from the scheduled itinerary are at the expense of the individual.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RATES: Tour costs are based upon current airfares, tariffs, and currency values. While we do everything possible to maintain the listed prices, they are subject to change.

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurant, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and the Harvard Alumni Association (HAA) and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. The HAA and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, and acts of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. The HAA and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by HAA Travels tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and HAA passengers prior to departure; relevant information provided by tour participants to HAA and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties.

*Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from HAA trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by HAA or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future HAA travels promotions; HAA will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Association is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.
QUESTIONS Please call the Travel Program at the Harvard Alumni Association at 800.422.1636 or 617.496.0806, or email us at haatravels@harvard.edu