



**PRIDE OF SOUTH AFRICA, NAMIBIA, BOTSWANA &
ZIMBABWE**
MARCH 12-28, 2020
TRAVELS TERMS & CONDITIONS

TOUR OPERATOR: Gohagan & Company (CST:
#20318678-40. WST: #601 767 666. OST: #TA 0905)

ADMINISTRATION: Exclusively developed for the
Harvard Alumni Association by Harvard Alumni Travels

PROGRAM RATES:

Per person double occupancy:

Category 5:	\$10,145
Category 4:	\$10,945
Category 3:	\$11,445
Category 2:	\$11,745
Category 1:	\$12,145

Per person single occupancy:

Category 3:	\$17,145
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PROGRAM COST INCLUSIONS: Enrichment program of lectures and discussions; three nights' hotel accommodations at Fairlawns Boutique Hotel & Spa with breakfast daily; two nights' accommodations at MalaMala Main Camp with breakfast, lunch, and dinner daily; four nights' hotel accommodations at the Belmond Mount Nelson Hotel with breakfast daily; three nights aboard *Zambezi Queen* with breakfast, lunch, and dinner daily; two nights' hotel accommodations at the Victoria Falls Hotel with breakfast daily; welcome reception and farewell dinner; complimentary wine and beer served at lunch and dinner on *Zambezi Queen*; Zimbabwe entry visa; transfers and luggage handling at airport/pier/hotel for guests whose arrival(s) and departure(s) coincide with the scheduled group transfers; all excursions and visits with experienced local guides outlined in itinerary; gratuities to boat personnel, restaurant staff, local guides, drivers, and tour manager throughout; taxes, port charges; \$200,000 emergency medical evacuation insurance.

PROGRAM COST EXCLUSIONS: International airfare; Internal program air (Johannesburg/Skukuza, Skukuza/Cape Town, Cape Town/Kasane and Victoria Falls/Johannesburg); passport, visas and associated

fees (excluding Zimbabwe entry visa); personal expenses such as laundry, telephone calls and Internet access; accident/sickness, trip cancellation insurance, and baggage insurance; optional sightseeing excursions; baggage charges on aircraft; local and international departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Tour Cost Inclusions" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you have not purchased your international air arrangements through Gohagan or if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); Wi-Fi in program hotels (pricing and availability subject to local conditions at time of use); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Tour Cost Inclusions" section.

PROGRAM SIZE: This tour, (exclusively developed for Harvard Alumni Travels), is limited to 24 participants on a first-come, first-served basis. The minimum group size is 12. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:

To reserve a space on this program, a \$1,000 deposit is required per person. Please call Harvard Alumni Travels at 800-422-1636 or 617-496-0806 or fill out and mail or fax the registration form (to 617-496-4011). Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Deposits may be made by check, payable to Harvard Alumni Association, or with a major credit card. Final payment, payable by check, is due January 8, 2020, 95 days before departure.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by HAA from the participant. Trip Deposits refundable minus \$200 (\$50 Pre Program and Post Program) fee per person up to 120 days prior to departure. Cancellations received 119-95 days prior to departure are subject to a \$1,000 (\$200 Pre Program and Post Program) per person administrative fee. Cancellations received 94-60 days prior to departure will be charged 70% of the tour price per person. Cancellations received within 59 days of departure will be charged 100% of the tour price per person.

INSURANCE: We highly recommend the purchase of trip cancellation insurance to cover unexpected trip interruptions, cancellations, and lost baggage. An application for trip cancellation insurance through our recommended provider, Ripcord Rescue Travel Insurance, will be provided by Harvard Alumni Travels upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 14 days of initial deposit. Neither Harvard Alumni Travels nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests' dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

AIR ARRANGEMENTS: International airfare is not included in the cost of the program. The tour operator can assist you with your air arrangements. Neither the Harvard Alumni Association nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned. Airfare is subject to change and availability and is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

WHAT TO EXPECT / PHYSICAL HEALTH: All participants must be in generally good health. Any condition that may require assistance or special medical attention must be reported at the time of your reservation. All programs require physical independence

and mobility. Any physical or mental condition that may require special medical attention or physical assistance must be reported in writing when you make your reservation.

The exclusive excursions offered on this program are designed to highlight important sights in Southern Africa. Excursions involve some walking over stone floors, brick streets or uneven terrain, and may require climbing a few flights of stairs. Generally, the river safaris and game drives are not physically demanding, and participation in these activities is optional and at your discretion. You must be able to step into and out of safari vehicles and excursion boats alone or with minimal assistance from your travel companion. Safari vehicles and excursion boats do not have hydraulic lifts. This travel program involves long, bumpy drives over very rough, dusty terrain. Although some roads have been cleared through the game parks, the surfaces are unpaved and there can be deep tire ruts cut in the road beds. Some excursions may involve occasionally walking over uneven terrain.

This program includes several flights, and you must be able to go up and down stairs to board and deplane the airplanes. The ship is not wheelchair accessible.

Participants with medical issues and/or dietary restrictions must make them known to us well before departure, and impairments regarding mobility must be disclosed prior to booking. If you have any questions about the level of activity of this program or your ability to participate, please call Harvard Alumni Travels at 800-422-1636.

PREPARING FOR YOUR JOURNEY: You will be provided with comprehensive pre-departure travel information, including specific suggestions for packing, a recommended reading list and amenities pack.

EMERGENCY MEDICAL & EVACUATION

INSURANCE: As a service to our travelers Harvard Alumni Travels automatically provides basic emergency medical evacuation insurance. This policy has the following schedule of benefits: \$5,000 Accident/Sickness Medical Expense; \$200,000 Emergency Medical Evacuation (to the nearest appropriate facility based on medical necessity as determined by local attending physician) & Return of Remains; \$3,000 Emergency Reunion; \$5,000 Accidental Death and Dismemberment. This insurance is secondary to any insurance the traveler may already have. This insurance covers travelers for the Harvard-

sponsored program dates, including optional group extensions, but not for any independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Ripcord Rescue Travel Insurance plan offered to you at confirmation, it will provide you with benefits which are additional to those stated above.

CHANGES IN ITINERARY, PROGRAM, STAFFING, AND COSTS:

The itinerary is subject to change at the discretion of Harvard Alumni Travels and the tour operator. We reserve the right to change a program's dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Harvard Alumni Travels reserves the right to cancel the program, levy a small group surcharge, and/or send the program without a study leader. If Harvard Alumni Travels is unable to confirm a study leader or should the study leader cancel from this program, we reserve the right to operate the program regardless of Harvard representation. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and currency exchange rates in effect as of March 2019 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RESPONSIBILITY: Harvard University, the Harvard Alumni Association, and Thomas P. Gohagan & Company (collectively, "Gohagan") act only as agents for the passenger with respect to travel services. All passengers acknowledge that participation in the trip and its activities involves the risk of injury to their person and property and they voluntarily accept all risk of personal injury and property damage arising from their participation in the trip. As lawful consideration for being permitted to attend the trip and participate in these activities, the passengers hereby release and discharge Harvard university, the Harvard alumni association, the tour operator and its and their respective officers, directors, trustees, employees, governing board members, agents and related entities from all claims and

demands whatsoever that the passengers may hereafter have for injuries or part by the negligence or other wrongdoing of such organizations for their officers, directors, trustees, employees, governing board members, agents or related entities.

Thomas P. Gohagan & Company, Harvard University, the Harvard Alumni Association, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to other trip participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules,

port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motor coach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances to refund the cost of any purchased travel insurance. Gohagan is not required to cancel any trip for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the trip. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

From time to time issues arise in various regions of the world that lead some groups and individuals to call for travel boycotts or other forms of political action. HAA policy on such matters is to leave it to our travel study participants to keep themselves informed and to make their own judgments about where to travel.

PERSONAL INFORMATION: All personally identifiable information provided by tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and participants prior to departure; relevant information provided by tour participants to Harvard Alumni Travels and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties. *Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from Harvard trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by Harvard Alumni

Travels or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future Harvard Alumni Travels promotions; Harvard Alumni Travels will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER: Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Travels is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

QUESTIONS Please call Harvard Alumni Travels at 800-422-1636 or 617-496-0806, or email us at haatravels@harvard.edu