TERMS & CONDITIONS

Please note that these terms and conditions are set by the tour operator. Your acceptance of these terms indicates an agreement between you and the tour operator. Any disagreement with these terms must be addressed with the tour operator.

THE BEST OF PATAGONIA, BUENOS AIRES & SANTIAGO
NOVEMBER 6-19, 2015

TOUR OPERATOR: Royal Adventures CST #2009579-40.

PROGRAM SIZE: This tour, (exclusively developed for the Harvard Alumni Association), is limited to 30 participants on a first-come, first-served basis. The minimum group size is 14. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a HAA study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

PRICING:
$10,645 per person double occupancy
$1,865 single supplement

PROGRAM COST INCLUSIONS: Accommodations and meals as specified in the itinerary; two in-tour flights (Buenos Aires / Calafate; Punta Arenas / Santiago); transportation by private motor coach; guides and tour manager throughout the main program; guided field trips, excursions and tours; baggage handling; gratuities, service charges and taxes; transfers and baggage handling for participants on recommended flight schedule; entrance fees; all excursions, tours, and visits to museums; pre-departure information; coordination and administration; $200,000 emergency medical assistance and evacuation insurance

PROGRAM COST EXCLUSIONS: US domestic and international airfare; passport fees; visa (for Iguazú Extension-Brazil); entry fee into Argentina (approximately $161 USD; must be paid online prior to arrival); any increase in the in-tour airfare, airport taxes, security or fuel surcharges imposed after the initial pricing of this program; meals not specified in the itinerary; alcoholic beverages (other than wine with included dinners and at the Remota where there is open bar); personal items such as laundry, fax or telephone calls, liquor, room service, excess baggage charges, individual transfers, medical expenses, travel insurance, optional extensions or deviations from the scheduled tour

AIRFARE: The tour operator can assist you with your air arrangements. Neither Harvard Alumni Association nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: HAA trips are designed for Harvard alumni and friends who are interested in learning while they travel. Trips are moderately active, although most activities can be catered to multiple ability levels. Some walks or site visits are potentially long on uneven surfaces and paths. In order to enjoy the trips, an open mind, flexibility, and the ability to enjoy the company of fellow travelers are essential. It is also important to judge your ability to participate with a group, and your ability to keep up with scheduled activities.

It is essential that persons with any medical issues and/or dietary restrictions make them known to us well before departure. Any impairments regarding mobility must be disclosed to HAA prior to booking. There is a reasonable amount of walking, and you must be able to get on and off motor coaches on your own. If you require the use of a wheelchair or
have other personal needs, you must be accompanied by a companion who will assist you. We reserve the right to remove anyone whose physical or mental condition, in our opinion, compromises the operation of the tour or detracts from the enjoyment or safety of the other passengers. In that event, the Harvard Alumni Association and Royal Adventures assume no financial responsibility for any unused portion of the tour.

We can counsel participants on whether a trip is appropriate for them.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:
A deposit of $1,000 per person is required to reserve your space on the tour. Final payment is due 90 days prior to departure. Personal checks and credit cards are accepted for deposits, but final payment is requested by check or bank transfer only.

More about the Single Supplement: A single supplement must be paid under the following conditions: 1) If single accommodations are requested, (once requested, single supplement changes are not allowed without prior approval, or penalties may apply) or 2) If we cannot match you with a same gender roommate, or 3). If you reject your roommate either before or during the trip (a room of your own is not guaranteed in this instance, and is subject to availability).

CANCELLATIONS & REFUNDS:
All cancellations must be made in writing to the Harvard Alumni Association. All cancellations must be made in writing to the Harvard Alumni Association. Refunds, less a cancellation fee of $500 per person, are made if we are notified in writing on or before August 7, 2015. No refunds will be made after August 7, 2015. There are no refunds for unused meals, accommodations, or other trip features.

TRIP INSURANCE:
We highly recommend the purchase of trip cancellation insurance. An application for trip cancellation insurance will be provided by the HAA upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 15 days of initial deposit. Neither the Harvard Alumni Association nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests’ dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

EMERGENCY MEDICAL & EVACUATION INSURANCE:
As a service to our travelers the HAA automatically provides emergency medical evacuation insurance. At the time of publication, this policy has the following schedule of benefits:
$5,000 Accident/Sickness Medical Expense;
$200,000 Emergency Medical Evacuation & Return of Remains; $3,000 Emergency Reunion;
$5,000 Accidental Death and Dismemberment

This insurance covers travelers for the HAA-sponsored program dates, but not for any extensions or independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Travel Insurance Select offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have.

CHANGES IN ITINERARY:
The itinerary is subject to change at the discretion of Harvard Alumni Association and the tour operator. We reserve the right to change a program’s dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Deviations from the scheduled itinerary are at the expense of the individual.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program
enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RATES: Tour costs are based upon current airfares, tariffs, and currency values. While we do everything possible to maintain the listed prices, they are subject to change.

QUESTIONS Please call the Travel Program at the Harvard Alumni Association at 800.422.1636 or 617.496.0806, or email us at haatravels@harvard.edu

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurant, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and the Harvard Alumni Association (HAA) and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. The HAA and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. The HAA and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by HAA Travels tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: 1) Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and HAA passengers prior to departure; 2) Relevant information provided by tour participants to HAA and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties. *Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from HAA trips may be posted on photo-sharing web sites such as Snapfish or on social networking sites such as Facebook. Your likeness may appear in some photos or videos, posted either by HAA or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future HAA travels promotions; HAA will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Association is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.