TERMS & CONDITIONS

GATEWAY TO ICELAND: A WEEKEND TRIP
FEBRUARY 11-15, 2016

TOUR OPERATOR: Discover Europe

PROGRAM RATES:
$2,480 per person, double occupancy including airfare from New York to Boston / $520 single supplement

PROGRAM COST INCLUSIONS: Round trip economy class airfare from Boston or New York; all taxes and customs fees included; lectures by Harvard study leader; accommodations as listed in the detailed itinerary; breakfast daily and two dinners; transportation by private coach throughout the itinerary; all transfers to and from hotels as indicated for planned activities and sightseeing; tours–entrance fees; services of a tour manager throughout the program; special Welcome reception; bottled water; all gratuities including to tour manager, local guides, drivers; baggage handling at the hotels; $200,000 emergency evacuation insurance.

PROGRAM COST EXCLUSIONS: Transportation to and from the participant’s home to their chosen departure airport; visa or passport fees; medical and trip cancellation / interruption insurance; evacuation costs; food or beverages not included in group meals; items of a personal nature such as laundry, alcohol, telephone expense, excess baggage fees, other items not expressly listed as included.

PROGRAM SIZE: This tour, (exclusively developed for the Harvard Alumni Association), is limited to 25 participants on a first-come, first-served basis. The minimum group size is 15. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a HAA study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

INTERNATIONAL AIR ARRANGEMENTS: Airfare is included in economy class from Boston or New York. Discover Europe will arrange your roundtrip flights.

Neither the Harvard Alumni Association nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT: A deposit of $500 per person is required to reserve your space on the tour. For your convenience, you may charge your deposit to your American Express, Visa, or MasterCard. Final payment is due 60 days prior to departure and the preferred payment form is by check, Credit cards are accepted for final payment; however, there is a 3% surcharge applied.

More about the Single Supplement: A single supplement must be paid under the following conditions: 1) If single accommodations are requested, (once requested, single supplement changes are not allowed without prior approval, or penalties may apply) or 2) If we cannot match you with a same gender roommate, or 3). If you reject your roommate either before or during the trip (a room of your own is not guaranteed in this instance, and is subject to availability).

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by HAA from the participant.

- Participants who withdraw more than 60 days prior to tour departure will receive a refund of all monies paid less a $400 cancellation fee.
- Participants who withdraw less than 60 days and more than 15 days prior to tour departure will receive a refund of all monies paid less a $1,000 cancellation fee.
• Participants who withdraw less than 15 days prior to tour departure are subject to a 100% cancellation penalty.

There is no provision for refund for any activities missed due to the participant’s absence once the tour has started.

TRIP INSURANCE: We highly recommend the purchase of trip cancellation insurance. An application for trip cancellation insurance will be provided by the HAA upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 15 days of initial deposit. Neither the Harvard Alumni Association nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests’ dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

EMERGENCY MEDICAL & EVACUATION INSURANCE: As a service to our travelers the HAA automatically provides basic emergency medical evacuation insurance. At the time of publication, this policy has the following schedule of benefits:

- $5,000 Accident/Sickness Medical Expense;
- $200,000 Emergency Medical Evacuation & Return of Remains;
- $3,000 Emergency Reunion;
- $5,000 Accidental Death and Dismemberment

This insurance covers travelers for the HAA-sponsored program dates, but not for any extensions or independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Travel Insurance Select offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have.

WHAT TO EXPECT / PHYSICAL HEALTH: HAA trips are designed for Harvard alumni and friends who are interested in learning while they travel. Trips are moderately active, although most activities can be catered to multiple ability levels. Some walks or site visits are potentially long on uneven surfaces and paths. In order to enjoy the trips, an open mind, flexibility, and the ability to enjoy the company of fellow travelers are essential. It is also important to judge your ability to participate with a group, and your ability to keep up with scheduled activities.

Participation on a HAA program requires that passengers be in generally good health. It is essential that persons with any medical issues and/or dietary restrictions make them known to us well before departure. Any impairments regarding mobility must be disclosed to HAA prior to booking. We can counsel participants on whether a trip is appropriate for them.

CHANGES IN ITINERARY AND COSTS: The itinerary is subject to change at the discretion of Harvard Alumni Association and the tour operator. We reserve the right to change a program’s dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and currency exchange rates in effect as of the brochure printing and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RESPONSIBILITY: Please read carefully the following terms and conditions, which constitute the sole, legally enforceable agreements between the passenger and the tour operator and the tour’s sponsoring organization. The passenger is also advised to review his/her separate ticket passage contract with the vessel’s owner/operator, which will constitute the sole, legally enforceable terms of carriage for this tour and is available on request from
the tour operator. The tour operator and the tour’s sponsoring organization act solely as agents for the passenger with respect to all transportation, hotel and other tour arrangements. In that capacity, we exercise all reasonable care possible to ensure the passenger’s safety and satisfaction, but, we neither assume nor bear any responsibility or liability for any injury, death, damage, loss, accident, delay or irregularity arising in connection with the services of any ship, airplane, train, automobile, motor coach, carriage or other conveyance, or the actions of any third-party, involved in carrying the passenger or in affecting these tours. We are not responsible for damages, additional expenses, or any other losses due to cancellation, delay or other changes in air or other services, sickness, weather, strike, war, civil disturbances, acts or threats of terrorism, travel warnings or bans, termination or suspension of war risks or other carrier insurance, quarantine, acts of God or other causes beyond our control. All such losses must be borne by the passenger, and tour rates provide for arrangements only for the time stated. In the event of cancellation, delay or rescheduling mandated by any of the aforesaid causes beyond our control, the passenger shall have the option of accepting in lieu of the original tour such rescheduled tour or other substituted tour(s) as may be offered by us, or else, receiving a refund of as much of such advance tour expenditures as we are able to recover on the passenger’s behalf from carriers, third-party tour vendors, etc., but, we shall not have any obligation or liability to the passenger beyond the foregoing. We reserve the right to make alterations to the tour’s itinerary and to substitute hotels, ships, or lecturers if this is required. We reserve the right to cancel, delay, or reschedule any tour prior to departure, and, so long as this is not due to any of the aforesaid causes beyond our control, the passenger shall be entitled to a full refund of all monies paid to that point if he/she so desires. No refund shall be made for any unused portion of any tour. By forwarding their deposit(s), the passenger certifies that he/she and/or their dependents, minors or others covered thereby do not have any mental, physical or other condition of disability that could create a hazard for them or other passengers. We reserve the right to decline to accept or to decline to retain any person as a member of any tour should such person’s health, condition or actions adversely affect or threaten the welfare or safety of other passengers or impede the tour. Baggage or valuables brought on the tour shall be transported, handled or stored at the passenger’s risk entirely, and, we shall bear no liability or responsibility for any damage or other loss thereto.

PERSONAL INFORMATION: All personally identifiable information provided to HAA Travels tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and HAA passengers prior to departure; relevant information provided by tour participants to HAA and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties.

*Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from HAA trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by HAA or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future HAA travels promotions; HAA will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Association is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

QUESTIONS Please call the Travel Program at the Harvard Alumni Association at 800.422.1636 or 617.496.0806, or email us at haatravels@harvard.edu