GATEWAY TO ICELAND
FEBRUARY 8–12, 2018
TRAVELS TERMS & CONDITIONS

TOUR OPERATOR: Discover Europe

CO-SPONSORED WITH: Exclusively developed for Harvard Alumni Travels

PROGRAM RATES:
Per person double occupancy: $2,795
Single supplement: $545

PROGRAM COST INCLUSIONS: Round trip economy class airfare from Boston, New York or Newark; all taxes and customs fees included; lectures by Harvard study leader; accommodations as listed in the detailed itinerary; breakfast daily, one lunch, two dinners; wine included with welcome dinner; transportation by private coach throughout the itinerary; all transfers to and from hotels as indicated for planned activities and sightseeing; tours–entrance fees; services of a tour manager throughout the program; all gratuities including to tour manager, local guides, drivers; baggage handling at the hotels; $200,000 emergency evacuation insurance.

PROGRAM COST EXCLUSIONS: Transportation to and from the participant’s home to their chosen departure airport; visa or passport fees; medical and trip cancellation insurance; food or beverages not included in group meals; items of a personal nature such as laundry, alcohol, telephone expense, excess baggage fees, other items not expressly listed as included.

PROGRAM SIZE: This tour, (exclusively developed for Harvard Alumni Association Travels), is limited to 30 participants on a first-come, first-served basis. The minimum group size is 20. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:
To reserve a space on this program, a $1,000 deposit is required per person. Please call Harvard Alumni Travels at 800-422-1636 or 617-496-0806 or fill out and mail or fax the registration form (to 617-495-0434).

Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Deposits may be made by check, payable to Harvard Alumni Travels, or with a major credit card (MC or Visa only). Final payment is due 60 days prior to departure and the preferred payment form is by check, credit cards are accepted for final payment; however, there is a 3% surcharge applied.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by HAA from the participant. Refunds for cancellations are subject to the following per person charges:
Participants who withdraw more than 90 days prior to tour departure will receive a refund of all monies less a $200 per person cancellation fee.
Participants who withdraw less than 90 days and more than 60 days prior to the day of their trip departure will receive a refund of all monies less a $1000 cancellation penalty.
Participants who withdraw less than 60 days prior to the day of their trip departure will receive no refund.
We recommend that you purchase a travel insurance policy to cover cancellation due to unforeseen circumstances.

INSURANCE: We highly recommend the purchase of trip cancellation insurance to cover unexpected trip interruptions, cancellations, and lost baggage. An application for trip cancellation insurance will be provided by Harvard Alumni Travels upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 21 days of initial deposit. Neither Harvard Alumni Travels nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests’ dependents or traveling companions, with regards to,
but not limited to, cancellation or curtailment of the
tour, emergency evacuation expenses, medical
expenses, repatriation expenses, damage/theft/loss of
personal baggage, money and goods. Nor do they
accept liability for any airline cancellation penalty
incurred by the purchase of a non-refundable airline
ticket or other expenses incurred by tour participants in
preparing for the tour.

AIR ARRANGEMENTS: Round-trip air transportation
from Boston, New York, or Newark is included in the
cost of the program. Discover Europe will arrange your
flights. Neither the Harvard Alumni Association nor the
tour operator accepts the liability for any airline
cancellation penalty incurred by the purchase of a non-
refundable airline ticket. The air ticket when issued
shall constitute the sole contract between the
passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: All
participants must be in generally good health. Any
condition that may require assistance or special medical
attention must be reported at the time of your
reservation. All programs require physical independence
and mobility. Any physical or mental condition that may
require special medical attention or physical assistance
must be reported in writing when you make your
reservation. Travelers must be able to embark or
disembark motor coaches alone or with minimal
assistance from your traveling companion and climb
stairs and step over raised thresholds without
assistance. Travelers requiring assistance must travel
with a companion who will be responsible for handling
equipment.

Participants with medical issues and/or dietary
restrictions must make them known to us well before
departure, and impairments regarding mobility must be
disclosed prior to booking. If you have any questions
about the level of activity of this program or your ability
to participate, please call Harvard Alumni Travels at
800.422.1636.

PREPARING FOR YOUR JOURNEY: You will be
provided with comprehensive pre-departure travel
information, including specific suggestions for packing,
a recommended reading list and amenities pack.

EMERGENCY MEDICAL & EVACUATION
INSURANCE: As a service to our travelers Harvard
Alumni Travels automatically provides basic emergency
medical evacuation insurance. At the time of
publication, this policy has the following schedule of
benefits: $5,000 Accident/Sickness Medical Expense;
$200,000 Emergency Medical Evacuation & Return of
Remains; $3,000 Emergency Reunion; $5,000
Accidental Death and Dismemberment

This insurance covers travelers for the Harvard-
sponsored program dates, but not for any extensions or
independent travel plans. You will receive detailed
information on this coverage approximately 30 days
prior to your departure. Should you also purchase the
Travel Insurance Select offered to you at confirmation,
it will provide you with benefits which are additional to
those stated above. This insurance is secondary to any
insurance the traveler may already have.

CHANGES IN ITINERARY, PROGRAM AND
COSTS: The itinerary is subject to change at the
discretion of Harvard Alumni Travels and the tour
operator. We reserve the right to change a program’s
dates, staff (including study leader*), itineraries, or
accommodations as conditions warrant. Deviations from
the scheduled itinerary are at the expense of the
individual. All prices quoted are based on prevailing fuel
prices, airfares and currency exchange rates in effect as
of May 2016 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will
attempt to notify all travelers as soon as possible. We will make
every reasonable effort to find a replacement study leader, but our
ability to do so will depend on the availability of appropriate
lecturers and proximity to the departure date. If we are not able to
provide an appropriate substitute we will make every reasonable
effort to provide other educational opportunities or program
enhancements to ensure a viable travel study experience. Please
note that all participants are bound to the cancellation fee schedule
and other terms and conditions of the program regardless of
whether or not a replacement study leader is found.

RESPONSIBILITY: The tour operator, its owners and
employees act only as agents for the various
independent suppliers and contractors providing
transportation, hotel accommodations, restaurants, and
other services connected with this tour. Such travel and
services are subject to the terms and conditions under
which such accommodations, services, and
transportation are offered or provided, and Harvard
Alumni Travels and the tour operator and their
respective, employees, agents, representatives, and
assigns accept no liability therefore. Harvard Alumni
Travels and the tour operator, assume no liability for
any injury, damage, loss, accident, delay, or other
irregularity which may be caused by the defect of any
aircraft or vehicle or the negligence or default of any
company or person engaged in carrying out or
performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Harvard Alumni Travels and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and participants prior to departure; relevant information provided by tour participants to Harvard Alumni Travels and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties. *Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from Harvard trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by Harvard Alumni Travels or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future Harvard Alumni Travels promotions; Harvard Alumni Travels will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER: Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Travels is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

QUESTIONS Please call Harvard Alumni Travels at 800-422-1636 or 617-496-0806, or email us at haatravels@harvard.edu