INSIDE IRAN
SEPTEMBER 25–OCTOBER 8, 2018
TRAVELS TERMS & CONDITIONS

TOUR OPERATOR: Distant Horizons
(CST # 2046776-40)

ADMINISTRATION: Exclusively developed for the Harvard Museums of Science & Culture Travel by Harvard Alumni Travels

PROGRAM RATES:
Per person double occupancy: $7,595
Single supplement: $1,670

PROGRAM COST INCLUSIONS: Accommodations as listed in itinerary; meals as listed in the itinerary (with unlimited water and soft-drinks included in Iran—there is no alcohol available in Iran); two internal flights: Dubai/Tehran; Shiraz/Sharjah); all sightseeing and excursions in a private air-conditioned bus; transfers for all arrivals and departures in Dubai; all entrance fees for included visits; services of an Iranian escort who will travel with the group throughout; services of a local guide in Dubai; gratuities to all guides, drivers, and service providers; 1 headscarf for each woman traveler (required to be worn in public while touring in Iran); $200,000 emergency medical evacuation and assistance insurance provided by Redpoint

PROGRAM COST EXCLUSIONS: International airfare to and from Dubai, visa for Iran (currently $90 per person plus fees); excess baggage charges; optional travel insurance; room service; liquor in Dubai; meals not indicated in itinerary; items of a purely personal nature such as laundry, fax and phone calls; private transfers

PROGRAM SIZE: This tour, (exclusively developed for Harvard Museums of Science & Culture Travel), is limited to 20 participants on a first-come, first-served basis. The minimum group size is 15. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:
To reserve a space on this program, a $1,000 deposit is required per person. Please call Harvard Alumni Travels at (800) 422-1636 or (617) 495-2463 or fill out and mail or fax the registration form (to (617) 496-4011).

Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Deposits may be made by check, payable to Harvard Alumni Travels, or with a major credit card. Final payment, payable by check, is due June 25, 2018, 90 days prior to departure.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by Harvard Alumni Travels from the participant. Should you have to cancel, the following terms will apply: Cancellations received on or before June 24, 2018 will be assessed a cancellation fee of $600 per person. Cancellations received on or after June 25, 2018 are subject to 100% forfeiture (no refund) of all deposits and payments per person, regardless of reason for canceling.

There are no refunds for unused meals, accommodations or other trip features.

INSURANCE: We highly recommend the purchase of trip cancellation insurance to cover unexpected trip interruptions, cancellations, and lost baggage. An application for trip cancellation insurance through our recommended provider, Ripcord Rescue Travel Insurance, will be provided by Harvard Alumni Travels upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 14 days of initial deposit. Neither Harvard Alumni Travels nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests’ dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency...
evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

**AIR ARRANGEMENTS:** International airfare is not included in the program cost. Two internal flights are included in the cost of the program: Dubai/Tehran; Shiraz/Sharjah. In order to provide the greatest flexibility to participants, there are no designated group flights for this program. If requested, the tour operator can assist you with your international air arrangements or recommend a travel agent to arrange flights for this departure. Neither Harvard Alumni Travels nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

**WHAT TO EXPECT / PHYSICAL HEALTH:**
Traveling to Iran requires a spirit of flexibility and adventure. The nation has remained relatively isolated from the rest of the world; while this has had both positive and negative impacts on its society, it is this unique feature that makes visiting so fascinating. There remain many aspects of the nation to admire, including a rich and remarkable history and a stunning natural landscape. At the same time, it is important to understand that travel in Iran can be difficult as the overall tourism infrastructure is not up to the standards one might expect. While we use the best available accommodations, some hotel rooms may be in need of maintenance. Non-smoking rooms may well have smoke odor, and the occasional insect in a room is not unheard of. The Harvard Alumni Association and Distant Horizons have done as much as they can to minimize these inconveniences, but many are simply unavoidable.

The Iranian diet is meat-based, although a variety of fresh fruits and vegetables are always available. Rice is a staple and is served at most meals, as are a variety of salads.

Most roads are paved but there is rarely more than one lane for each direction and travel can be slow. As Iran seeks to strengthen its infrastructure you may notice road construction taking place, which slows traffic even more and can cause delays.

**IMPORTANT:** Do remember that the importation and consumption of alcohol is illegal in Iran and women must wear loose-fitting clothing and have their head covered at all times in public. There are no exceptions to these laws.

Please read the U.S. State Department's Travel Advisory regarding travel to Iran. This travel notice for Iran has been in place since the early 1980s, but the recent update of the State Department system puts this advisory in a sharper focus. There are many factors that go into its level 4 ranking, but an important contributing factor is that the United States does not have an embassy in Iran. Therefore, we do not have government officials in country assessing and reporting the political, economic, and cultural climate on a daily basis. Please know that the safety of our travelers is our highest priority—and to that end our office works closely with Harvard University resources such as Risk Management, in addition to our US and in-country operators to ensure that the programs we offer are in the best interest of the travelers and the University. The warning can be accessed at:
https://travel.state.gov/content/travel/en/traveladvisories/iran-travel-advisory.html

All participants must be in generally good health. Any condition that may require assistance or special medical attention must be reported at the time of your reservation. All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance must be reported in writing when you make your reservation. Travelers must be able to embark or disembark motor coaches alone or with minimal assistance from your traveling companion and climb stairs and step over raised thresholds without assistance. Travelers requiring assistance must travel with a companion who will be responsible for handling equipment.

Participants with medical issues and/or dietary restrictions must make them known to us well before departure, and impairments regarding mobility must be disclosed prior to booking. If you have any questions about the level of activity of this program or your ability to participate, please call Harvard Alumni Travels at (800) 422-1636.

**PREPARING FOR YOUR JOURNEY:** You will be provided with comprehensive pre-departure travel information, including specific suggestions for packing, a recommended reading list and amenities pack.
EMERGENCY MEDICAL & EVACUATION INSURANCE: As a service to our travelers Harvard Alumni Travels automatically provides basic emergency medical evacuation insurance. This policy has the following schedule of benefits: $5,000 Accident/Sickness Medical Expense; $200,000 Emergency Medical Evacuation (to the nearest appropriate facility based on medical necessity as determined by local attending physician) & Return of Remains; $3,000 Emergency Reunion; $5,000 Accidental Death and Dismemberment. This insurance is secondary to any insurance the traveler may already have. This insurance covers travelers for the Harvard-sponsored program dates, including optional group extensions, but not for any independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Ripcord Rescue Travel Insurance plan offered to you at confirmation, it will provide you with benefits which are additional to those stated above.

CHANGES IN ITINERARY, PROGRAM, STAFFING, AND COSTS: The itinerary is subject to change at the discretion of Harvard Alumni Travels and the tour operator. We reserve the right to change a program’s dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Harvard Alumni Travels reserves the right to cancel the program, levy a small group surcharge, and/or send the program without a study leader. If Harvard Alumni Travels is unable to confirm a study leader or should the study leader cancel from this program, we reserve the right to operate the program regardless of Harvard representation. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and currency exchange rates in effect as of December 2017 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurants, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and Harvard Alumni Travels and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. Harvard Alumni Travels and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Harvard Alumni Travels and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and participants prior to departure; relevant information provided by tour participants to Harvard Alumni Travels and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other
parties. *Please let us know if you would like to opt out of sharing your email address on the tour participant list.

**APPEARING IN PHOTOS:** Photos from Harvard trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by Harvard Alumni Travels or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future Harvard Alumni Travels promotions; Harvard Alumni Travels will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

**DISCLAIMER:** Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Travels is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

**QUESTIONS** Please call (617) 495-2463, or email hmsctravel@hmse.harvard.edu.