HI MALAYAN KINGDOMS
MAY 27-JUNE 10, 2018
TRAVELS TERMS & CONDITIONS

TOUR OPERATOR: Criterion Travel (CST 2088800-40)

ADMINISTRATION: Exclusively developed for the Harvard Alumni Association by Harvard Alumni Travels

PROGRAM RATES:
Per person double occupancy: $12,990
Single occupancy: $15,590

PROGRAM COST INCLUSIONS: All accommodations meals, and excursions as specified in the itinerary; internal flights in economy class (Beijing/Lhasa/Kathmandu/Paro/Bangkok); full program of briefings, lectures and presentations; group arrival and departure transfers by motorcoach; visas for Nepal & Bhutan; baggage handling; gratuities to porters, waitstaff, guides and drivers; entrance fees; welcome and farewell wine receptions; house wine, beer, and soft drinks with all included lunches and dinners; bottled water on motorcoaches; tour manager; $200,000 Emergency Medical Evacuation Insurance

PROGRAM COST EXCLUSIONS: U.S. domestic and international airfare; passport or visa expenses other than Nepali & Bhutan; medical expenses and immunizations; private airport transfers except as noted above; travel and trip cancellation insurance; optional excursions or deviations from the scheduled tour; excess baggage charges; meals not specified in the itinerary; dishes and beverages not part of the included meals; liquor or soft drinks except as noted; personal items such as e-mail, telephone and fax calls, laundry, room service, and gratuities for non-group services; other items of a personal nature.

PROGRAM SIZE: This tour, (exclusively developed for Harvard Alumni Association Travels), is limited to 30 participants on a first-come, first-served basis. The minimum group size is 15. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT: To reserve a space on this program, a $1,000 deposit is required per person. Please either call us at 800.422.1636 or 617.496.0806 or fill out and mail or fax the registration form (to 617-495-0434). Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Deposits may be made by check, payable to Harvard Alumni Association, or with a major credit card. Final payment, payable by check or credit card, is due 120 days before departure.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by Harvard Alumni Travels from the participant. Should you have to cancel, the following terms will apply: Cancellations within 14 days of booking: full refund; cancellations received up to 120 days prior to departure will be assessed a cancellation fee of $1,000 per person. Cancellations received within 120 days prior to departure are subject to 100% penalty of all deposits and payments.

We recommend that you purchase a travel insurance policy to cover cancellation due to unforeseen circumstances.

INSURANCE: We highly recommend the purchase of trip cancellation insurance to cover unexpected trip interruptions, cancellations, and lost baggage. An application for trip cancellation insurance through our recommended provider, Ripcord Rescue Insurance, will be provided by Harvard Alumni Travels upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 14 days of initial deposit. Neither Harvard Alumni Travels nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests’ dependents or traveling companions, with regards to, but not limited to,
cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

AIR ARRANGEMENTS: International airfare is not included in the program cost. In order to provide the greatest flexibility to participants, there are no designated group flights for this program. If requested, Criterion Travel can recommend a travel agent to arrange flights for this departure. Neither Harvard Alumni Travels nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: The majority of this itinerary takes place at high altitude (in Tibet, approximately 12,000 feet; in Bhutan, approximately 7,000 feet.). Participants on this program may experience some symptoms of altitude sickness, including headache, fatigue and insomnia; it is likely a few will experience more severe symptoms. In addition, higher altitudes can exacerbate pre-existing health issues.

This will be a fast-paced, relatively active program covering rugged terrain, with considerable walking and a number of rigorous travel days with early departures. Daily excursions involve one to three miles of walking, including stairs without handrails, high thresholds, and cobbled paths. The optional excursion to Taktsang Monastery in Bhutan is a rigorous hike. Motorcoach rides to remote locations are sometimes long and rough, occasionally lasting up to seven hours.

Any physical condition requiring special attention, diet, or treatment must be reported. All reasonable efforts will be made to accommodate special diets and treatment; but medical treatment is not at Western standards, and we cannot guarantee special accommodations.

Meals will be basic, and restaurants may not offer the kind of variety or service one is accustomed to. Not all hotels have elevators; travelers may have to walk up several flights of stairs to rooms.

Restrooms outside the hotels and restaurants are often quite rustic (including some squat toilets), and may not supply toilet paper. In Bhutan, “bush stops” will be made during the longer bus rides, as public toilets are not available in remote areas. Travelers should be prepared to handle their own luggage at Customs points where porters are not permitted.

Participants with medical issues and/or dietary restrictions must make them known to us well before departure, and impairments regarding mobility must be disclosed prior to booking. If you have any questions about the level of activity of this program or your ability to participate, please call Harvard Alumni Travels at (800) 422-1636.

PREPARING FOR YOUR JOURNEY: You will be provided with comprehensive pre-departure travel information, including specific suggestions for packing, a recommended reading list and amenities pack.

EMERGENCY MEDICAL & EVACUATION INSURANCE: As a service to our travelers Harvard Alumni Travels automatically provides basic emergency medical evacuation insurance. This policy has the following schedule of benefits: $5,000 Accident/Sickness Medical Expense; $200,000 Emergency Medical Evacuation (to the nearest appropriate facility based on medical necessity as determined by local attending physician) & Return of Remains; $3,000 Emergency Reunion; $5,000 Accidental Death and Dismemberment.

This insurance covers travelers for the Harvard-sponsored program dates, including optional group extensions, but not for any independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Ripcord Rescue Travel Insurance offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have.

CHANGES IN ITINERARY, PROGRAM, STAFFING, AND COSTS: The itinerary is subject to change at the discretion of Harvard Alumni Travels and the tour operator. We reserve the right to change a program’s dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and currency exchange rates in effect as of March 2017 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our
ability to do so will depend on the availability of appropriate
lecturers and proximity to the departure date. If we are not able to
provide an appropriate substitute we will make every reasonable
effort to provide other educational opportunities or program
enhancements to ensure a viable travel study experience. Please
note that all participants are bound to the cancellation fee schedule
and other terms and conditions of the program regardless of
whether or not a replacement study leader is found.

RESPONSIBILITY: The tour operator, its owners and
employees act only as agents for the various
independent suppliers and contractors providing
transportation, hotel accommodations, restaurants, and
other services connected with this tour. Such travel and
services are subject to the terms and conditions under
which such accommodations, services, and
transportation are offered or provided, and Harvard
Alumni Travels and the tour operator and their
respective, employees, agents, representatives, and
assigns accept no liability therefore. Harvard Alumni
Travels and the tour operator, assume no liability for
any injury, damage, loss, accident, delay, or other
irregularity which may be caused by the defect of any
aircraft or vehicle or the negligence or default of any
company or person engaged in carrying out or
performing any of the services involved. Additionally,
responsibility is not accepted for losses, injury,
damages, or expenses of any kind due to sickness,
weather, strikes, local laws, hostilities, wars, terrorist
acts, of nature or other such causes. All services and
accommodations are subject to the laws of the country
in which they are provided. Harvard Alumni Travels and
the tour operator reserve the right to make changes in
the published itinerary whenever, in their sole
judgment, conditions warrant, or if they deem it
necessary for the comfort, convenience or safety of the
tour participants. They reserve the right to withdraw
this tour without penalty. The right is also reserved to
decline to accept or retain any person as a member of
the tour, or to substitute another qualified leader or
special guest. Baggage and personal effects are the
sole responsibility of the owners at all times. The price
of the program is given in good faith based on current
tariffs and rates, and is subject to change. Any tariff,
exchange rate, or fuel increases will be passed onto
participants. As part of the consideration and right to
participate in this tour, each participant will be asked to
sign a liability release.

PERSONAL INFORMATION: All personally
identifiable information provided by tour participants is
strictly confidential. Personal information is not shared
with third parties or made publicly available except
under the following circumstances: Name, degree,
home city, and email address*, may be included in the
tour participant list that is distributed to tour staff and
participants prior to departure; relevant information
provided by tour participants to Harvard Alumni Travels
and the tour operator is shared with the agents
providing tour services in the destination. Per
contractual agreement, the tour operator and its agents
are prohibited to share or sell this information to other
parties. *Please let us know if you would like to opt out
of sharing your email address on the tour participant
list.

APPEARING IN PHOTOS: Photos from Harvard trips
may be posted on photo-sharing web sites or on social
networking sites. Your likeness may appear in some
photos or videos, posted either by Harvard Alumni
Travels or other travelers, and the circulation of the
materials could be worldwide. Trip photos may also be
selected to appear in future Harvard Alumni Travels
promotions; Harvard Alumni Travels will attempt to
notify the traveler in advance, but no compensation is
available for appearing in a trip photo used for
promotional purposes.

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to ensure the accuracy of information presented in this
publication. Harvard Alumni Travels is not responsible
for errors in or damages resulting from use of the
information contained herein. Information contained in
this document is subject to change.

QUESTIONS Please call Harvard Alumni Travels at
(800) 422-1636 or (617) 496-0806, or email us at
haatravels@harvard.edu