

HARVARD BUSINESS SCHOOL

MOUNT EVEREST BASE CAMP TREK

OCTOBER 16-NOVEMBER 2, 2018

TRAVELS TERMS & CONDITIONS

TOUR OPERATOR: World Wide Trekking

ADMINISTRATION: Exclusively developed for the Harvard Business School Alumni Association by Harvard Alumni Travels

PROGRAM RATES:

\$7,695 per person double occupancy / \$1,495 single supplement

PROGRAM COST INCLUSIONS: Accommodations and meals as listed in the itinerary; wine, beer, and soft drinks at welcome & farewell dinners; all services, tours, hikes, entrance and excursion fees described in the itinerary; Nepal trekking permit and Sagarmatha National Park entrance permit; helicopter transport from Kathmandu to Phakding at the start of the trek; domestic airplane transfer from Lukla to Kathmandu at the conclusion of the trek; transportation by private car or coach throughout; transfers and baggage handling on program arrival and departure for all participants; baggage handling at hotels and teahouses and throughout adventure; lead professional western guide(s) throughout; local English speaking guides throughout; services of local porters and staff; services of yak pack animals for carrying gear; all gratuities to porters, waiters at group meals, Sherpa guides, Western Guide(s), drivers, etc.; Global Rescue Evacuation Membership for all guests and faculty/staff

PROGRAM COST EXCLUSIONS: U.S. domestic and international airfare; passport and visa fees; medical expenses and immunizations; deviations from the scheduled tour; meals and beverages other than those specified as included; dishes and beverages not part of the included meals; liquor, wine, and soft drinks except at welcome & farewell dinners; excess-baggage charges; trip-cancellation/baggage insurance; private airport transfers; laundry, room service, telephone/email/fax charges and other items of a

personal nature; any other item(s) not specifically mentioned as included

PROGRAM SIZE: This tour, (exclusively developed for Harvard Alumni Association Travels), is limited to 22 participants on a first-come, first-served basis. The minimum group size is 10. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:

To reserve a space on this program, a \$1,000 non-refundable deposit is required per person. Please call Harvard Alumni Travels at (800) 422-1636 or (617) 496-0806 or fill out and mail or fax the registration form (to 617-495-0434). Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Deposits may be made by check, payable to Harvard Alumni Travels, or with a major credit card. Final payment, payable by check only*, is due 90 days prior to departure.

*Participants wishing to make their final payment by credit card will be assessed a 3% convenience fee.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by Harvard Alumni Travels from the participant. Should you have to cancel, the following terms will apply: Cancellations received up to 90 days prior to departure will be assessed a fee of \$1,000 per person. Cancellations received between 89 and 60 days prior to departure will be assessed a fee of 50% of the amount paid; Cancellations received within 59 days prior to departure are subject to 100% penalty of all deposits and payments, regardless of the circumstances of cancellation.

We highly recommend that you purchase a travel insurance policy to cover cancellation due to unforeseen circumstances.

INSURANCE: We highly recommend the purchase of trip cancellation insurance to cover unexpected trip interruptions, cancellations, and lost baggage. An application for trip cancellation insurance through our recommended provider, Ripcord Rescue Travel Insurance, will be provided by Harvard Alumni Travels upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 14 days of initial deposit. Neither Harvard Alumni Travels nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests' dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

AIR ARRANGEMENTS: International airfare is not included in the program cost. In order to provide the greatest flexibility to participants, there are no designated group flights for this program. If requested, World Wide Trekking can recommend a travel agent to arrange flights for this departure. Neither Harvard Alumni Travels nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH This is an active program covering rugged terrain, with considerable walking (usually 5 or more hours per day) and a number of rigorous travel days including early departures. Trekking to Everest Base Camp is strenuous and conditioning is necessary in order to have a successful journey. Pure cardiovascular fitness is not enough. You will need to ascend several thousand feet of elevation each day while carrying a daypack on your back. Most people will need to train for 3-4 months in advance. Your pre-trip reference guide will contain some useful information on how to prepare for your trek.

Your trek will be led by a western guide and accompanied by English-speaking local Nepalese guides and a team of local Nepalese Sherpas and porters. Accommodations are clean but basic. Throughout your trek you will have access to western style toilets periodically, but not everywhere along the trek. When traveling in Nepal it is important to bring your own toilet paper with you. Laundry facilities are also available at some points during the trek.

Participants with medical issues and/or dietary restrictions must make them known to us well before departure, and impairments regarding mobility must be disclosed prior to booking. If you have any questions about the level of activity of this program or your ability to participate, please call Harvard Alumni Travels at (800) 422-1636.

PREPARING FOR YOUR JOURNEY: You will be provided with comprehensive pre-departure travel information, including specific suggestions for training, packing, a recommended reading list, and amenities pack.

MERGENCY MEDICAL & EVACUATION

INSURANCE: As a service to our travelers Harvard Alumni Travels automatically provides basic emergency medical evacuation insurance. At the time of publication, this policy has the following schedule of benefits: Medical Transport Services. Global Rescue (GR) will provide, arrange, and pay all necessary and ordinary expenses for transport to the nearest appropriate hospital, clinic or medical provider as determined by GR in its sole discretion, of a Traveling Member who is Hospitalized ("Medical Transport Services"). For Hospitalizations lasting more than 3 days, as soon as such Traveling Member has stabilized sufficiently to enable air travel via commercial coach or business class seat, GR shall provide, arrange and pay all necessary and ordinary expenses for transport of the Traveling Member to their Home Country. In the event the Traveling Member has a condition that warrants Hospitalization and the Traveling Member is unable to obtain medical services at their location or at a reasonably nearby location, GR will provide, oversee and pay for Field Rescue Services of the Traveling Member. GR reserves the right to determine, in its sole discretion, the mode and timing of such transport. If a Traveling Member receives Field Rescue Services and the Traveling Member does not require Hospitalization, Client shall reimburse GR for the cost of such Field Rescue Services, at GR's then-current preferred rates. In addition, GR will provide, arrange and pay for

reasonable expenses to transport a Traveling Member's mortal remains to a morgue, funeral home, or mortuary within the Traveling Member's Home Country. GR reserves the right to determine, in its sole discretion, the mode and timing of any transport provided hereunder. GR may use (or retain) any previously booked but unused ticket(s) or associated refunds/credits in connection with any transport or expense hereunder.

This insurance covers travelers for the Harvard-sponsored program dates, but not for any extensions or independent travel plans. This is not a replacement for medical insurance or travel insurance. This covers you in the event of an emergency evacuation. Should you also purchase the Travel Insurance Select offered to you at confirmation, it will provide you with benefits which are additional to those stated above. This insurance is secondary to any insurance the traveler may already have. Check that your medical insurance covers you on high-altitude climbs and internationally.

CHANGES IN ITINERARY, PROGRAM, STAFFING, AND COSTS: The itinerary is subject to change at the discretion of Harvard Alumni Travels and the tour operator. We reserve the right to change a program's dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and currency exchange rates in effect as of December 2017 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurants, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and Harvard

Alumni Travels and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. Harvard Alumni Travels and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Harvard Alumni Travels and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and participants prior to departure; relevant information provided by tour participants to Harvard Alumni Travels and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties. *Please let us know if you would like to opt out of sharing your email address on the tour participant

APPEARING IN PHOTOS: Photos from Harvard trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by Harvard Alumni

Travels or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future Harvard Alumni Travels promotions; Harvard Alumni Travels will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER: Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Travels is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

QUESTIONS Please call Harvard Alumni Travels at (800) 422-1636 or (617) 496-0806, or email us at haatravels@harvard.edu