



COLOMBIA: FROM BOGOTA TO CARTAGENA
MARCH 12-23, 2020
TRAVELS TERMS & CONDITIONS

TOUR OPERATOR: Distant Horizons
(CST # 2046776-40)

ADMINISTRATION: Exclusively developed for the Harvard Museums of Science & Culture Travel by Harvard Alumni Travels

PROGRAM RATES:

Per person double occupancy:	\$7,595
Single supplement:	\$1,270
Domestic (In-Tour) Airfare:	\$580

PROGRAM COST INCLUSIONS: Accommodations based on double occupancy as listed in itinerary; meals as listed in the itinerary including bottled water and one glass of house wine/beer/soda at lunch and dinner; welcome and farewell reception with alcohol; group transfers for those arriving and departing at the recommended time; all sightseeing and excursions in a private air-conditioned bus; all entrance fees for included visits; services of an English-speaking local tour manager/guide who will travel with the group throughout; services of local guides in certain cities; gratuities to all guides, drivers, and service providers; \$200,000 emergency medical evacuation and assistance insurance provide by Redpoint.

PROGRAM COST EXCLUSIONS: International airfare to Bogota and from Cartagena; domestic (in-tour) airfare listed as \$580; passport fees; excess baggage charges; optional travel insurance; room service; meals and beverages not indicated in itinerary; items of a purely personal nature such as laundry, fax and phone calls; private transfers.

PROGRAM SIZE: This tour, (exclusively developed for Harvard Alumni Travels), is limited to 20 participants on a first-come, first-served basis. The minimum group size is 10. Should the minimum not be met, we reserve the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard

study leader. We retain the right to add staff members and/or invited guests to any of our group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT:

To reserve a space on this program, a \$1,000 deposit is required per person. Please call Harvard Alumni Travels at (800) 422-1636 or (617) 495-2463 or fill out and mail or fax the registration form (to (617) 496-4011). Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Deposits may be made by check, payable to Harvard Alumni Travels, or with a major credit card. Final payment, payable by check, is due December 13, 2019, 90 days prior to departure.

CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by Harvard Alumni Travels from the participant. Should you have to cancel, the following terms will apply: Cancellations received within 14 days of booking will receive a full refund of all deposits and payments. Cancellations received up to 90 days prior to departure will be assessed a cancellation fee of \$1,000 per person. Cancellations received between 90 and 60 days prior to departure will be assessed a cancellation fee of 75% of the full tour price. Cancellations received within 60 days of departure are subject to 100% forfeiture (no refund) of all deposits and payments per person, regardless of reason for canceling. There are no refunds for unused meals, accommodations or other trip features.

INSURANCE: We highly recommend the purchase of trip cancellation insurance to cover unexpected trip interruptions, cancellations, and lost baggage. An application for trip cancellation insurance through our recommended provider, Ripcord Rescue Travel Insurance, will be provided by Harvard Alumni Travels upon confirmation. The pre-existing medical conditions exclusion is waived if the insurance is purchased within 14 days of initial deposit. Neither Harvard Alumni

Travels nor our tour operators, including their representatives, employees and agents, will take responsibility for any costs, losses incurred or suffered by the guest, or guests' dependents or traveling companions, with regards to, but not limited to, cancellation or curtailment of the tour, emergency evacuation expenses, medical expenses, repatriation expenses, damage/theft/loss of personal baggage, money and goods. Nor do they accept liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket or other expenses incurred by tour participants in preparing for the tour.

AIR ARRANGEMENTS: International airfare is not included in the program cost. There are three domestic flights listed at \$580 per traveler. In order to provide the greatest flexibility to participants, there are no designated group flights for this program. If requested, the tour operator can assist you with your international air arrangements or recommend a travel agent to arrange flights for this departure. Neither Harvard Alumni Travels nor the tour operator accepts the liability for any airline cancellation penalty incurred by the purchase of a non-refundable airline ticket. The air ticket when issued shall constitute the sole contract between the passenger and the airline concerned.

WHAT TO EXPECT / PHYSICAL HEALTH: While travel in Colombia is comfortable with the infrastructure being very good in the cities on this program, there are two long drives: San Agustin to Popayan and Popayan to Pereira, in which parts of the road which are unpaved, winding, and under construction or in need of repair. The Colombian diet is heavily meat and seafood based. There will also be a variety of fruits that are foreign to the US available. It is safe to eat the fruits and vegetables but it is recommended to stick to bottled water for drinking.

All participants must be in generally good health. Any condition that may require assistance or special medical attention must be reported at the time of your reservation. All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance must be reported in writing when you make your reservation. Travelers must be able to embark or disembark motor coaches alone or with minimal assistance from your traveling companion and climb stairs and step over raised thresholds without assistance. Travelers should be able to sit comfortably on a bus for several hours. Travelers requiring assistance must travel with a companion who will be

responsible for handling equipment. Participants with medical issues and/or dietary restrictions must make them known to us well before departure, and impairments regarding mobility must be disclosed prior to booking. If you have any questions about the level of activity of this program or your ability to participate, please call Harvard Alumni Travels at (800) 422-1636.

PREPARING FOR YOUR JOURNEY: You will be provided with comprehensive pre-departure travel information, including specific suggestions for packing, a recommended reading list and amenities pack. US citizens traveling with the purposes of tourism in Colombia are not required to obtain a visa for travel of 30 days.

EMERGENCY MEDICAL & EVACUATION

INSURANCE: As a service to our travelers Harvard Alumni Travels automatically provides basic emergency medical evacuation insurance. This policy has the following schedule of benefits: \$5,000 Accident/Sickness Medical Expense; \$200,000 Emergency Medical Evacuation (to the nearest appropriate facility based on medical necessity as determined by local attending physician) & Return of Remains; \$3,000 Emergency Reunion; \$5,000 Accidental Death and Dismemberment. This insurance is secondary to any insurance the traveler may already have. This insurance covers travelers for the Harvard-sponsored program dates, including optional group extensions, but not for any independent travel plans. You will receive detailed information on this coverage approximately 30 days prior to your departure. Should you also purchase the Ripcord Rescue Travel Insurance plan offered to you at confirmation, it will provide you with benefits which are additional to those stated above.

CHANGES IN ITINERARY, PROGRAM, STAFFING,

AND COSTS: The itinerary is subject to change at the discretion of Harvard Alumni Travels and the tour operator. We reserve the right to change a program's dates, staff (including study leader*), itineraries, or accommodations as conditions warrant. Harvard Alumni Travels reserves the right to cancel the program, levy a small group surcharge, and/or send the program without a study leader. If Harvard Alumni Travels is unable to confirm a study leader or should the study leader cancel from this program, we reserve the right to operate the program regardless of Harvard representation. Deviations from the scheduled itinerary are at the expense of the individual. All prices quoted are based on prevailing fuel prices, airfares and

currency exchange rates in effect as of April 2019 and are subject to change.

*In the event of a cancellation by the Harvard study leader, we will attempt to notify all travelers as soon as possible. We will make every reasonable effort to find a replacement study leader, but our ability to do so will depend on the availability of appropriate lecturers and proximity to the departure date. If we are not able to provide an appropriate substitute we will make every reasonable effort to provide other educational opportunities or program enhancements to ensure a viable travel study experience. Please note that all participants are bound to the cancellation fee schedule and other terms and conditions of the program regardless of whether or not a replacement study leader is found.

RESPONSIBILITY: The tour operator, its owners and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurants, and other services connected with this tour. Such travel and services are subject to the terms and conditions under which such accommodations, services, and transportation are offered or provided, and Harvard Alumni Travels and the tour operator and their respective, employees, agents, representatives, and assigns accept no liability therefore. Harvard Alumni Travels and the tour operator, assume no liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Additionally, responsibility is not accepted for losses, injury, damages, or expenses of any kind due to sickness, weather, strikes, local laws, hostilities, wars, terrorist acts, acts of nature or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Harvard Alumni Travels and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. They reserve the right to withdraw this tour without penalty. The right is also reserved to decline to accept or retain any person as a member of the tour, or to substitute another qualified leader or special guest. Baggage and personal effects are the sole responsibility of the owners at all times. The price of the program is given in good faith based on current tariffs and rates, and is subject to change. Any tariff, exchange rate, or fuel increases will be passed onto participants. As part of the consideration and right to

participate in this tour, each participant will be asked to sign a liability release.

PERSONAL INFORMATION: All personally identifiable information provided by tour participants is strictly confidential. Personal information is not shared with third parties or made publicly available except under the following circumstances: Name, degree, home city, and email address*, may be included in the tour participant list that is distributed to tour staff and participants prior to departure; relevant information provided by tour participants to Harvard Alumni Travels and the tour operator is shared with the agents providing tour services in the destination. Per contractual agreement, the tour operator and its agents are prohibited to share or sell this information to other parties. *Please let us know if you would like to opt out of sharing your email address on the tour participant list.

APPEARING IN PHOTOS: Photos from Harvard trips may be posted on photo-sharing web sites or on social networking sites. Your likeness may appear in some photos or videos, posted either by Harvard Alumni Travels or other travelers, and the circulation of the materials could be worldwide. Trip photos may also be selected to appear in future Harvard Alumni Travels promotions; Harvard Alumni Travels will attempt to notify the traveler in advance, but no compensation is available for appearing in a trip photo used for promotional purposes.

DISCLAIMER: Every reasonable effort has been made to ensure the accuracy of information presented in this publication. Harvard Alumni Travels is not responsible for errors in or damages resulting from use of the information contained herein. Information contained in this document is subject to change.

QUESTIONS Please call (617) 495-2463, or email hmsctravel@hmsc.harvard.edu.