AA&D Community Expectations: Harvard University Alumni Affairs & Development (AA&D) programs and volunteer opportunities respect the rights, differences, and dignity of others. Those taking part in AA&D activities, including travel programs developed by Harvard Alumni Travels for the Harvard Alumni Association ("HAA"), are expected to demonstrate honesty, integrity, and civility and are accountable for their conduct with University alumni, students, parents, volunteers, employees, and invitees. AA&D reserves the right to suspend services to—and to exclude from participation in AA&D programs—any person whose inappropriate behavior adversely affects the safety, well-being, and inclusion of community members.

CONTRACT: Harvard Alumni Association does not itself conduct tours, but instead partners with several different tour operators to offer a broad range of travel programs. Tour participants contract directly with tour operators, although HAA is available to act as a liaison with tour operators should participants have any questions or concerns. HAA is not responsible for performing any of the tour operator’s obligations. The tour operator for this program is Distant Horizons located in Long Beach, CA.

PROGRAM RATES: $7,495 per person double occupancy / $9,415 single occupancy

PROGRAM COST INCLUSIONS: Accommodation as listed in the itinerary based on double occupancy; meals as listed in the program with bottled water; welcome and farewell dinners with wine and beer; bottled water on the bus; sightseeing and excursions as listed with all entrances as listed included; transportation in a deluxe 48-seater motorcoach with air-conditioning; individual arrival and departure transfers if arriving and departing on the group dates; services of a Distant Horizons tour manager to assist with trip logistics; all gratuities to tour staff.

PROGRAM COST EXCLUSIONS: International airfare, airport and airline taxes, and any airline fuel surcharges; passport and visa fees; airport porterage; meals not included in the itinerary; any personal items not listed as included such as telephone calls, personal services and travel extensions, room service, items such as wines (other than listed above), liquors, mineral water, a la carte orders and laundry charges; COVID tests before, during, or after program; trip cancellation and interruption insurance.

PROGRAM SIZE: This tour, (exclusively developed for Harvard Alumni Association Travels), is limited to 28 participants on a first-come, first-served basis. The minimum group size is 15. Should the minimum not be met, HAA reserves the right to cancel the program, levy a small group surcharge, and/or send the program without a Harvard study leader. HAA retains the right to add staff members and/or invited guests to any group departures regardless of the stated group-size limitation.

RESERVATIONS, DEPOSITS, & FINAL PAYMENT: To reserve a space on this program, a $1,000 deposit is required per person. Reservations are acknowledged in order of receipt until the maximum enrollment has been reached. Final payment is due July 25, 2025 (90 days before departure), payable by check only to “Distant Horizons”. Participants will receive an invoice directly from Distant Horizons for all subsequent payments after the initial deposit.

PARTICIPANT CANCELLATIONS & REFUNDS: Notification of cancellation must be received in writing by HAA from the participant. Should you have to cancel, the following cancellation fee schedule will apply:

- Notice more than 90 days prior to departure: a cancellation fee of $700 will apply.
- Notice on or between 89 days and 60 days prior to departure: a refund less 30% of trip price.
• Notice on or between 59 and 30 days prior to
departure: a refund less 50% of the trip price
• No refund shall be issued if cancellation is received
less than 30 days prior to departure date.
• No refunds shall be issued after the tour has
commenced.
• No refunds shall be issued for occasional missed
meals, sightseeing tours, or any unused services.

TRIP INSURANCE: Neither HAA nor the tour
operator, including all representatives, employees, and
agents, will take responsibility for any costs or losses
incurred or suffered by a participant, or a participant’s
dependents or traveling companions before, during or
after the tour. This includes, without limitation,
cancellation or curtailment of the tour, emergency
evacuation expenses, medical expenses, repatriation
expenses, or damage/theft/loss of personal baggage,
money, and goods. As noted below, neither HAA nor its
tour operators shall be liable for any airline cancellation
penalty incurred by the purchase of a nonrefundable
airline ticket or for any other expenses incurred by tour
participants in preparing for the tour.

HAA highly recommends the purchase of trip
insurance to cover unforeseen trip interruptions,
cancellations, lost baggage, and emergency
medical assistance and evacuation. Participants
may purchase trip insurance through any
provider. HAA will provide information from one
provider, Redpoint Resolutions, upon
confirmation, which will detail available options.
If a participant purchases a trip insurance policy
from Redpoint Resolutions within 15 days of
making their initial deposit payment, then the
pre-existing medical conditions exclusion will be
waived, and the participant will be eligible to
purchase the “Cancel for Any Reason” upgrade.
An insurance policy, when issued, shall
constitute a contract only between the
participant and the insurance provider. HAA will
not intervene in any transactional issues or claim
disputes between the participant and the
insurance provider.

AIR ARRANGEMENTS: International airfare is not
included in the cost of the program. The tour operator
will provide recommended flight schedules to program
participants. Neither the Harvard Alumni Association
nor the tour operator accepts the liability for any airline
cancellation penalty incurred by the purchase of a non-
refundable airline ticket. The air ticket when issued
shall constitute the sole contract between the
passenger and the airline concerned. Airfare is subject
to change and availability and is nonrefundable. Your
airline ticket constitutes a contract between you and
the airline, even if purchased through the tour
operator.

WHAT TO EXPECT / PHYSICAL HEALTH: All
participants must be in overall good health to
participate in a HAA trip. All programs require physical
independence and mobility: participants must be able
to embark or disembark all conveyances used on the
program alone or with minimal assistance from a
traveling companion and must be able to climb stairs
and step over raised thresholds without assistance.

Participants requiring assistance must travel with a
companion who will be responsible for providing such
assistance, including but not limited to handling any
personal equipment a traveler requires. Any physical or
mental health condition that may require special
medical attention or physical assistance must be
disclosed in writing prior to booking so that HAA and
the tour operator may evaluate whether participation is
feasible. All participants should consult with their doctor
about whether they can meet the physical requirements
of their trip and must complete and return any medical
forms required by the tour operator.

Participants with dietary restrictions also must make
these known to the tour operator well before
departure, otherwise the tour operator may not be able
to accommodate them.

PREPARING FOR THE TOUR: Participants will be
provided with comprehensive pre-departure travel
information, including specific suggestions for packing.

CHANGES IN ITINERARY, PROGRAM, STAFFING
& COSTS: The itinerary is subject to change at the
discretion of HAA and the tour operator. HAA reserves
the right to change program dates, staff (including
study leader), itineraries, or accommodations as
conditions warrant. HAA further reserves the right to
cancel programs, levy a small group surcharge, send a
program without a study leader and/or withdraw HAA
sponsorship from a program. Please note that all
participants are bound to the cancellation fee schedule
and other terms and conditions of the program
regardless of whether HAA takes any of these actions.
Participants making deviations from the scheduled
itinerary do so at their own expense. All prices quoted
are based on prevailing fuel prices, airfares, and
currency exchange rates in effect as of the date of this
publication and are subject to change.

FAILURE TO OPERATE THE TOUR OR
CANCELLATION OF THE TOUR BY THE TOUR
OPERATOR: If the tour operator fails to operate the
tour or cancels the tour, except as a direct result of adverse weather conditions, strikes, local laws, hostilities, wars, terrorist acts, significant health concerns (such as epidemics or pandemics requiring significant travel disruptions), or other such causes beyond HAA and the tour operator’s reasonable control (Force Majeure Events), then the tour operator shall refund all monies received from tour participants. If the tour operator’s failure to operate the tour or cancellation of the tour is a direct result of a Force Majeure Event, then the tour operator may provide tour participants a refund consisting, in whole or in part, of credit toward future travel. Tours also shall be cancelled if the U.S. State Department, another U.S. government agency, or a relevant local government agency issues a statement within sixty (60) days of tour departure to the effect that American citizens or others should not travel except for essential reasons to any of the destinations on the itinerary for that tour. In such case, the tour operator will provide an alternate tour with a revised or substitute itinerary and may provide tour participants who choose not to travel on the alternate itinerary a refund consisting, in whole or in part, of credit toward future travel.

CURTAILMENT OF THE TOUR BY THE TOUR OPERATOR: If a tour is curtailed after it has begun, either as a direct result of a Force Majeure Event, or because the U. S. State Department, another U.S. government agency, or a relevant local government agency has issued a statement to the effect that American citizens or others should not travel except for essential reasons to the remaining destinations on the itinerary for that tour, then the tour operator will take immediate steps to end the tour early and assist tour participants with travel arrangements back to their homes or other final destinations. In such a case, the tour operator may provide tour participants a refund for the number of missed days on the original tour consisting, in whole or in part, of credit toward future travel. The calculation for any such refund shall take into account any non-recoverable prepayments, and any additional expenses incurred by the tour operator to wind up the tour early.

RESPONSIBILITY: The tour operator, its owners, and employees act only as agents for the various independent suppliers and contractors providing transportation, hotel accommodations, restaurants, and other services connected with this tour. Such travel, accommodations, and services are subject to the terms and conditions under which they are offered or provided, and HAA and the tour operator, along with their respective employees, agents, representatives, and assigns, accept no liability therefor. Neither HAA nor the tour operator assumes liability for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any aircraft or vehicle or the negligence or default of any company or person engaged in carrying out or performing any of the services involved. Nor will HAA and the tour operator accept responsibility for losses, injury, damages, or expenses of any kind due to Force Majeure Events, other than as provided above. All services and accommodations are subject to the laws of the country in which they are provided. HAA and the tour operator reserve the right to make changes in the published itinerary whenever, in their sole judgment, they deem it necessary for the comfort, convenience, or safety of the tour participants. HAA and the tour operator may, in their sole judgment, decline to accept or retain any person as a tour participant. Baggage and personal effects are always the sole responsibility of their owners. The price of the program is given in good faith based on current tariffs and rates and is subject to change. Any increases in tariffs, exchange rates, or fuel prices will be passed onto participants. As part of the consideration and right to participate in a tour, each participant must sign this document and may be asked to sign a separate liability waiver and release form by the tour operator.

PERSONAL INFORMATION: HAA and the tour operator will not share participants’ personal information with third parties or make it publicly available except as follows: participants’ names, degree(s), home city, and email addresses may be included in the tour participant list that is distributed to tour staff and participants prior to departure; and relevant information about participants is shared with those contracted to provide tour services in the destination. Tour operators and their agents are prohibited from sharing or selling this information to other parties. Participants may opt out of sharing their email addresses with others on the tour participant list.

DISCLAIMER: Every reasonable effort has been made to ensure the accuracy of the information presented in this document. HAA is not responsible for errors in or damages resulting from the use of the information contained herein. Information contained in this document is subject to change.

ASSUMPTION OF RISK: Tour participants understand and agree that participation in the tour involves risks that include, without limitation, risks involved in travel; political, legal, medical, social, economic, and weather conditions; standards of design, safety, and maintenance of buildings, public places, and conveyances that may differ from those to which they
are accustomed; and health and safety standards that may differ from those to which they are accustomed. Without limiting the foregoing, tour participants understand and agree that there are risks associated with the possibility of an epidemic or pandemic, the trajectory of which may be unpredictable, and that as a result of such an epidemic or pandemic, local and national governments may enact border, travel, and stay-at-home restrictions, and health care systems may become overwhelmed. Tour participants recognize that they may be subjected to potential risks, illnesses, injuries, and even death and confirm that they have made their own investigation of these risks, understand them, and assume them knowingly and willingly. Knowing the risks described herein, tour participants agree, on behalf of their family, heirs, and personal representative(s), to assume all risks and responsibilities surrounding their participation in the tour.

**RELEASE AND INDEMNIFICATION:** By signing below (or by checking the respective box on the on-line registration form), I certify that I am age 18 or older and that I have carefully read and freely signed these Travel Terms and Conditions on my own behalf and on behalf of all members of my party. To the maximum extent permitted by law, I release, hold harmless and agree to indemnify Harvard, and its officers, governing board members, faculty, staff, representatives, employees and agents, from and against any present or future claims, losses, liabilities, costs and expenses for injury to person or property, or for any other damage, which I may suffer, or for which I may be liable to any other person, related to my participation in the tour resulting from any cause, including but not limited to negligence on my part or on the part of any of the released parties.

I understand and agree that no oral or written representations can or will alter the contents of this document. I agree that this agreement shall be governed by the laws of the Commonwealth of Massachusetts (excluding its conflict of laws principles), which shall be the forum for any lawsuits filed under or incident to this agreement or the tour.

**QUESTIONS:** Please call Harvard Alumni Travels at 800-422-1636 or 617-496-0806, or email haatravels@harvard.edu.